- Discussion of Homework 1
  - Root concept
  - Stakeholder groups
  - Hypothetical stakeholders
  - Problem scenario
  - Claims analysis

- Problem domain: shopping for food
- Vision
- Rationale
- Identify stakeholder groups
- Starting assumptions

- Primary stakeholders
- Secondary stakeholders
- Tertiary stakeholders
- Facilitators
- Background
- Expectations
- Preferences

- Name
- Background
- Expectations
- Preferences

- Characters
- Context
- Tasks
- Interactions

- Feature
- Good effects
- Bad effects